

Grievance Redressal Forum
TPWODL, BARGARH
 First Floor, Raymond Building, Bandutikra Chowk,
 Bargarh, Pin- 768028
 Email: grf.bargarh@tpwesternodisha.com, Ph No.06646-230135
 Bench: Sri B.K Singh (President) and Sri S. Tripathy, Member (Finance)



Ref: GRF/Bargarh/Div/BED/ (Final Order/)

91 (4)

Date: 10.06.2024

Present: Sri B. K Singh (President),
 Sri S. Tripathy, Member (Finance).

1	Case No.	BGH/60/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Premraj Sahu At-Bhursipali, Top Dist-Bargarh		New Power Supply	9438780562
3	Respondent/s	SDO(Electrical), Atabira , TPWODL			Division B.E.D, TPWODL, Bargarh
4	Date of Application	20.04.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	20.04.2024			
9	Date of Order	10.06.2024			
10	Order in favour of	Complainant		Respondent	
					Others √
11	Details of Compensation awarded, if any.	NIL			

B.K
PRESIDENT

Page 1 of 3
Grievance Redressal Forum
TPWODL, Bargarh-768028



Place of Camp: Sub-Division Office, TPWODL, Atabira.

Appeared

For the Complainant- Premraj Sahu
Represented by Kisan Sahu

For the Respondent - SDO (Elect.), Atabira, TPWODL.

GRF Case No- BGH/60/2023

(1) Premraj Sahu
At-Bhursipali
PS-Atabira
Dist- Bargarh.
Consumer No.- New Supply

COMPLAINANT

VRS

(1) SDO(Elect.) Atabira, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complaint petition filed in the name of Premraj Sahu, represented by Kisan Sahu, objected about not extending new service connection to his premises. The Complainant prayed before the Forum to direct the Opposite Party for an efficacious remedy.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party submitted vide Email that, new power supply connection has been released to the complainant. But the Opposite party failed to submit the date of power supply and Service Connection number of the complainant.

OBSERVATION

The case is perused with all documents available in record and merit of the case. After scrutiny of the document the Forum observed that, the complainant had applied for a 1-phase power supply connection under LT-Irrigation Pumping & Agriculture Category vide reference No. 41302112300972 on dt. 02.11.2023. The complainant had paid an amount of Rs. 3,723/- vide Receipt No. 202311021354190, dt. 02.11.2023, which includes Processing fees, service connection charges, inspection fees, Security Deposit & Meter Cost. As per the demand note, the complainant has paid Rs, 9,440/- vide M.R No. 147329290224WS990001, dt. 29.02.2024 towards LT extension charges. But till date power supply has not been extended to the complainant's premises. It was found that, on dt. 08.04.2024, one provisional assessment order under Section 126 of Electricity Act 2003 for unauthorized use of electricity by direct hooking was served to the complainant with provisional assessment bill of an amount of Rs. 47,831/-. In this context, the complainant approached the Sub Divisional Officer, Atabira, TPWODL to withdraw the penal amount imposed on him. The complainant submitted that he had already applied for new service connection since 02.11.2023. But as the power supply was not extended to his premises, he used the Generator to run his poultry firm. As per the consumer's letter submitted to SDO (Elect), Atabira, the use of Generator was ineffective, hence he used the power supply by direct hooking.


It is observed from the FG Database (Licensee's Soft records) that, New Service connection has been extended to the complainant's premises with supply release date 23.05.2024 vide SC No. 5122-


2201-0846 for a load of 01 KW under LT-Irrigation Pumping and Agriculture Category. The first bill for the billing month of May 2024 has been raised on actual basis for "57" KWH units.



Therefore, the Forum construed that, as the power supply has been extended by the Opposite Party to the complainant's premises after observing other formalities, the grievance of the complainant has been resolved.

Hence, the instant case is hereby dropped.


(S. Tripathy)
MEMBER
Grievance Redressal Forum
TPWODL, Bargarh-768028


(B.K. Singh)
PRESIDENT
Grievance Redressal Forum
TPWODL, Bargarh-768028

Copy to:

1. Premraj Sahu, Bhursipali, Rengalicamp, Dist-Bargarh, Mob-9438780562.
2. Sub-Divisional Officer (Elect.), Atabira, TPWODL, Atabira with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), BED, TPWODL, Bargarh.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".